

## Frequently Asked Questions

### **What is the credit union's new name?**

Our new name is DC Federal Credit Union; "DC Credit Union" for short.

### **Why did the name change?**

DGEFCU did not truly reflect all who we serve. Now that the credit union has expanded to serve more city employees, employees of several large companies and communities, our new name is more inclusive of our broader membership.

### **Has the credit union been bought or merged with another institution?**

No. There has been no ownership change or merger – your credit union still belongs to you, our members!

### **Will anything change with my accounts?**

No, your account information (including your account number, debit and credit cards) will remain the same. Our routing number will also remain the same, so there's no need to update direct deposits or other automated transactions.

### **Will the branch locations, hours, or phone number change?**

No, our contact information and branch availability will remain the same. Our website, as you'll read more about in the next article, will be enhanced but both [dgefcu.org](http://dgefcu.org) and [dcreditunion.coop](http://dcreditunion.coop) will continue to work for some time.

### **Will online banking or bill pay change?**

No, online banking and bill pay will remain the same.

## DC Credit Union

### *New Name, Same Commitment*



Dear Members,

When your credit union was founded in the 1950s, membership was limited to District Government employees. As we've expanded over the years to include more employees and communities within the city, our name has not accurately reflected this growth.

That's why we're excited to announce that DGEFCU is changing its name to DC Credit Union effective by mid-January 2018. This new name is more inclusive of all the members we serve today and better aligns with our mission of service, which remains the same.

We'd like to thank everyone who participated in the rebranding effort by answering surveys, allowing us to take and use their pictures, and sharing their personal stories of financial empowerment. We're proud of the history of our credit union and look forward to a strong future of continued growth and service.

I invite you to join us in celebrating the new name and its reflection of our strong commitment to our city, DC government employees, and the communities that make up our cooperative "family."

As always, we're here because of you and for you!

Sincerely,



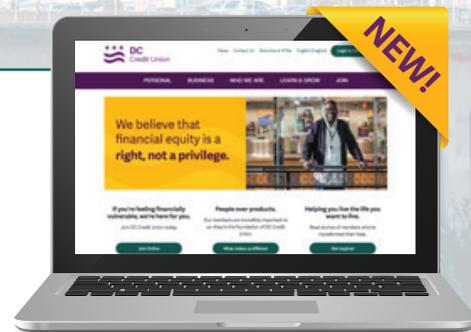
Carla Decker, President/CEO

## A New, Easier to Use Website

Our new website is all about you! The enhanced [dcreditunion.coop](http://dcreditunion.coop) (which will still be accessible via [www.dgefcu.org](http://www.dgefcu.org)) will feature real member stories and be friendlier to use as well.

Visit us online to see how **quick and easy** it is to find the **information members use most** and read about how others in your cooperative family have benefitted from their credit union membership.

Thank you again to all who were involved in the development of the new site. We hope you enjoy the updated look and feel along with the newly streamlined, user-friendly navigation!



★ ★ ★ **2018** ★ ★ ★

# ANNUAL ELECTION OF OFFICIALS

In accordance with DGEFCU bylaws, the Nominating Committee has provided the following candidates to fill the four vacancies on the Board of Directors for three-year terms.



## Jamaine Taylor

Jamaine Taylor has been a member of DGEFCU for 10 years. He is a current Board member. Jamaine is the Assistant Secretary to the Council. Amongst his many accomplishments, he has been responsible for overseeing the Support Service Division, Legislative Services Division and Youth Programs Division. He was Certification Manager for the District's Department of Small & Local Business Development, and Vice President of Operations of Maryland/D.C. Minority Supplier Development Council.



## Josue Salmeron

Josue Salmeron has been a member of DGEFCU for member for nine years. He is a current Board member. Josue is Community Impact Strategies Managing Director for the Community Preservation and Development Corporation. He has years of experience in strategic planning, business development grants and project management. Josue was formerly the Deputy Director for Collaborative Solutions for Communities and has held three leadership roles as the Deputy Director for Executive Office of the Mayor, Office on Latino Affairs.



## Priscilla Hackney

Priscilla Hackney has been a member of DGEFCU for ten years. She is a current Board member. Priscilla is an Independent Contractor. She has extensive experience in managing and organizing large engineering programs. Priscilla formerly managed DC Water and Sewer Authority Lead Services Replacement Program to achieve USEPA mandated requirements. Priscilla currently manages and oversees day-to-day operations and administration of real estate properties.



## Anthony Stevens

Anthony Stevens has been a member of DGEFCU for two years. He is a current board member. Anthony is the Volunteer Engagement Director, for the Serve DC Agency. In his field of work he creates sustainability through industry and business development. He has served on the New Jersey State Democratic Committee and was the Swearing-in Ceremony Volunteer Captain for the 2013 Presidential Inaugural Committee.

Following our election process for the 2018 Board of Directors, DGEFCU members may make nomination of other members by petition. For verification purposes, a petition must contain the printed name, signature, home address and telephone number of at least one percent of the DGEFCU membership and must be on the official form available from the Secretary, DGEFCU. Original forms, along with a statement of the qualifications and biographical data of the petitioner, a signed certification of agreement to be nominated and willingness to faithfully serve if elected, and a separate statement authorizing any credit inquiries to be made, must be returned to arrive by March 2, 2018, to the Secretary, DGEFCU, PO Box 73707, Washington, DC 20009. Signatures for petitions may not be solicited within or in areas adjacent or contiguous to the credit union office. No petitions will be accepted at the credit union office. The annual meeting will be held midday on Thursday, June 14, 2018. Please watch for additional details regarding annual meeting details. Note there will be no nominations from the floor.



**DC Credit Union**

dccreditunion.coop • 877-784-5551

**Our new App is available January 2nd, featuring easier login and remote deposit capture features!**



## OFFICE HOURS & LOCATIONS

### Reeves Center Main Office

2000 14th Street, NW, 2nd Floor  
Monday-Friday 8:30 a.m. to 3:30 p.m.

### Municipal Center Branch Office

300 Indiana Avenue, NW, Room 1128  
Monday-Friday 8:00 a.m. to 3:00 p.m.

### ACCESO Branch Office

3059 Mount Pleasant Street, NW  
Monday-Friday 11:00 a.m. to 7:00 p.m.  
Saturday 10:00 a.m. to 2:00 p.m.

**Visit our website for Family Service Center and ATM locations and our directory.**

## HOLIDAYS & OFFICE CLOSINGS

Martin Luther King, Jr. Day, Monday, January 15

Presidents Day, Monday, February 19

**We will open late on Training Days. Please check the website for details.**

## FINANCIAL CONDITION AS OF NOVEMBER 30, 2017

Assets – \$58,775,767

Shares – \$51,837,475

Loans – \$41,141,681

Members – 11,214

## IMPORTANT PHONE NUMBERS:

### Lost and Stolen Visa Debit Cards:

1-888-241-2510

**International collect calls:** 909-941-1398

**Mortgage Hotline:** 855-621-5865

NMLS #808829

In accordance with the bylaws of the National Credit Union Administration, the Supervisory Committee is responsible for the safety and soundness of the credit union by ensuring compliance with the Credit Union Act.

Members may contact the Supervisory Committee in writing if there is a significant problem or inquiry concerning credit union matters.

**Correspondence should be addressed to:**  
**Deborah Cunningham, Chairperson, DGEFCU Supervisory Committee**  
**P.O. Box 73588, Washington, DC 20009**

Please do not send deposits, loan payments or other transactions to this address.



Federally Insured by NCUA



Printed on recycled paper

©2017 visions ink. 371335 12/17